

In Transition Year there are three weeks of work experience throughout the year. The first one took place from 20th to 24th of November and I decided to do it in a coffee shop. I thought it might be good as I had to talk to many different people and I was therefore practising to speak English. There are several cafés in the town I live in and so I went to one of them. It was very handy because I could walk and didn't have to take the bus for one week. I was working in the coffee shop called Fishers and I was there everyday from 10am to 2pm so I only had short days.



A few weeks before the work experience I went to the café to ask if they would take me for this week. I talked to the manager of the shop and she asked me to send her my CV. She was very friendly and said that I am welcome to join her team for my work experience.

The day before I started there I was a bit nervous because I didn't know if I would like it and what it would be like. When I arrived there on my first day, one of the staff members welcomed me and showed me everything I had to know. She also told me what my tasks are. I was taking orders from the people, I brought them their food and cleaned the table after they left. The first day was a bit hard for me because everything was new and because I was a bit shy to talk to the customers.



Fisher's, the shop I worked in, includes a café and a clothes store. Therefore I spent Tuesday and Wednesday in the clothes shop. I was helping out in the gift section. My main job was to sell the items to the customers, if they wanted to buy them or to help them if they had any questions. But I also helped the staff to fold the clothes and to fill shelves. It was a small shop with nice and useful things such as candles, games and care products. It wasn't really busy there so I didn't have too much to do but it was a good experience.

On Thursday and Friday I was in the café again and it was much better than on Monday. I did the same things as on Monday but I wasn't as shy anymore and therefore I had more to do. I also wrote the daily menus on the big board in the shop. In addition one of the staff members taught me how to use the coffee machine so I could make the coffees that the customers ordered by myself.

All in all my week there was a good experience especially because all the staff members there were really kind. I am already looking forward to the next work experience which I am thinking of doing in a pharmacy.

November's main focus was our work experience. With a purpose of practising speaking English in public and growing my English language ability.

